

Forum Upgrade Issues and Downtime 12/28/23

Post by “Cassius” of December 29, 2023 at 3:07 AM

Yesterday we had a failed attempt to upgrade to the latest software package that runs the forum, and unfortunately several posts were lost. We're back up now and running normally, and this time I will take additional precautions to schedule this at a time of low usage and to ensure data is not in jeopardy.

Apologies to anyone who lost data - if you see any additional impact from the incident please post in this thread.

Post by “Kalosyni” of December 29, 2023 at 8:35 AM

So it seems right now (today 12-19-23) if anyone posts that it could be lost if the system crashes again? I just posted something 🤔 ... I can copy (save on my system) what I posted just in case. Probably best to refrain from posting like Cassius requested in the orange boxed notification (which I didn't see till after posting).

Post by “Cassius” of December 29, 2023 at 9:05 AM

Yes posts made before the upgrade goes through may be lost. We should be back to full operation for new posts by noon at the latest. As soon as the upgrade is complete I will remove the "maintenance" notice from the top of the page.

Post by “Kalosyni” of December 29, 2023 at 2:46 PM

The posts lost yesterday may have been by the following members:

[Onenski](#) [Don](#) [Godfrey](#) [BrainToBeing](#) [Pacatus](#) [Martin](#)

(and also myself and Cassius)

Post by “Cassius” of December 29, 2023 at 2:47 PM

There are LOTS of changes, to say the least, that we will need to work through.

One immediate downside especially for @Nate is that it looks like we lost the "BOOKMARK" function. I am still exploring whether we can get that back Nate!

We also lost the FAQ formatting from the older version. Until we can set that up again, the old FAQ material is available in a separate page.

Post by “Cassius” of December 29, 2023 at 2:49 PM

At the moment there are only two STYLES, but hopefully they will cover most uses. There is a LIGHT style and a DARK style --- change it by going to the bottom right of a page where you will see:

CHANGE STYLE

Post by “Kalosyni” of December 29, 2023 at 2:49 PM

Cassius, I think the upgrade is quite spectacular!!! It may take a little time to get used to the new changes, but the interface looks much more modern now.

Post by “Cassius” of December 29, 2023 at 3:13 PM

Here's an example of a change. You'll note that some of the old editing functions are under the ... (three dot dropdown). They've replaced the color editor with "highlights" such as here:

THE FORUM UPGRADE IS NOW COMPLETE. CHECK [HERE](#) FOR DISCUSSION OF CHANGES

You'll note that when you drop down you first get a "paragraph" choice for headers or normal text, and then TO THE RIGHT you'll see several other options that are also below the main editor line, and that's where the "highlighter" is. I totally missed seeing those the first time through.

Post by “Cassius” of December 29, 2023 at 3:56 PM

@Nate it does look like the Bookmarks feature will come back, and hopefully if you have some stored those will come back too.

Also, there are lots and lots of themes/styles to replace the ones we lost. We'll get some dark/colored versions available soon.

Post by “Cassius” of December 29, 2023 at 4:09 PM

Here's a feature I can imagine several of you liking: "PERSONAL NOTES"

Click under the Tools / Personal Notes top menu, or under the User icon/dropdown "Personal Notes" and it will take you to a page where you can keep a list of frequently used notes or text blurbs for easy reuse and pasting into new threads

Post by “Joshua” of December 29, 2023 at 4:50 PM

Ongoing fixes;

- The Home Page contains an out-of-date description of available styles that will need to be updated.
- The forum logo no longer appears at the top of the Home Page on mobile.
- The browser tab icon, called a favicon, no longer shows a stylized bust of Epicurus.
- When you click on a #tag, it changes the style back to light mode. Edit; this only happened once to me. The dark style appears to be stable after that hiccup.

There appears to be better Unicode support on mobile. I have no idea if this is client-side or server-side, it's possible I only noticed it because of the update.



This is an Aldus Leaf, named after the Venetian Renaissance printer Aldus Manutius, who printed a handsome edition of Lucretius in December of 1500.

Post by “Cassius” of December 29, 2023 at 5:07 PM

Thank you Joshua - we will get this fixed tonight!

Post by “Pacatus” of December 29, 2023 at 5:52 PM

All of my poems (and those of others as well it seems) lost their formatting. I went through and fixed mine. We'll see what happens when new ones come up. 😊

Post by “Cassius” of December 29, 2023 at 6:01 PM

[Quote from Pacatus](#)

All of my poems (and those of others as well it seems) lost their formatting. I went through and fixed mine. We'll see what happens when new ones come up. 😊

Oh no! I didn't notice one of them before you fixed them - if you see a sample that is not formatted correctly let me know so I can think about the implications. Perhaps line feeds were converted to hard paragraphs, or what?

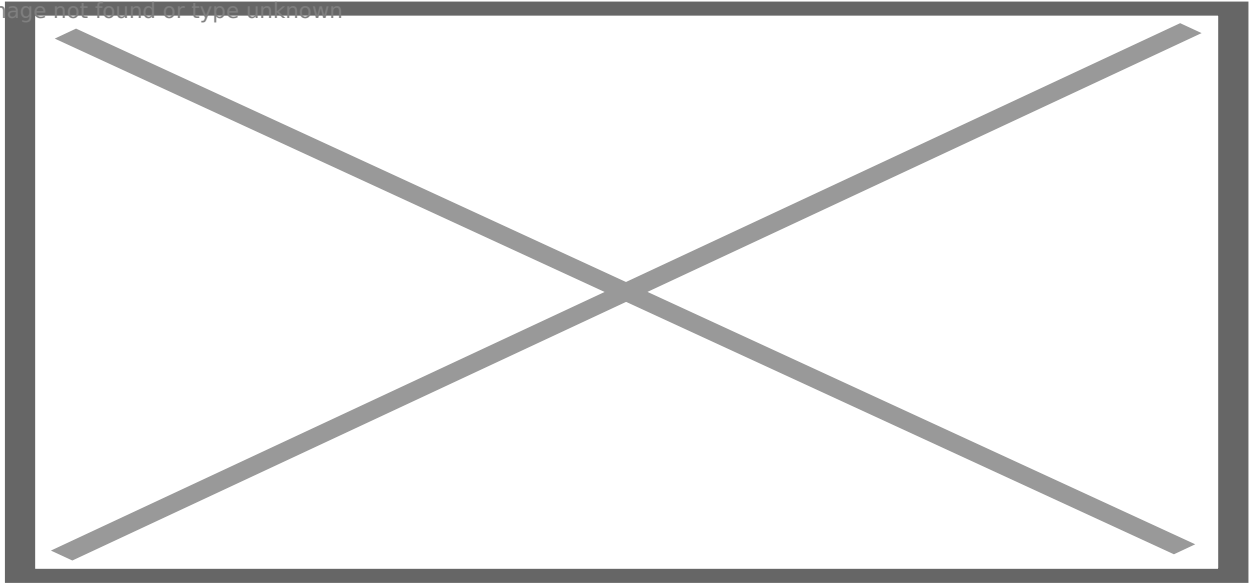
Post by “Pacatus” of December 29, 2023 at 6:04 PM

[Cassius](#) Single spaced lines all became double spaced. I copy-paste the poems here from Word, putting them in Arial font because others used to cause some issues, as I recall. I've kind of learned what works for copy-pasting -- if I have to adjust in the future, I'll figure it out. Not a big deal really. 😊

Post by “Cassius” of December 29, 2023 at 6:07 PM

Woltab wrote a long article about the reasoning behind the changes to the text editor. You or anyone who uses formatting intensively may want to read this to understand the rationale and how this is supposed to help make it easier to move between programs and software:

Image not found or type unknown



[New Features in WoltLab Suite 6.0: CKEditor 5 - WoltLab®](#)

The third part on what's new in WoltLab Suite 6.0 focused on the new WYSIWYG editor "CKEditor 5".

www.woltlab.com

Post by "Pacatus" of December 29, 2023 at 6:07 PM

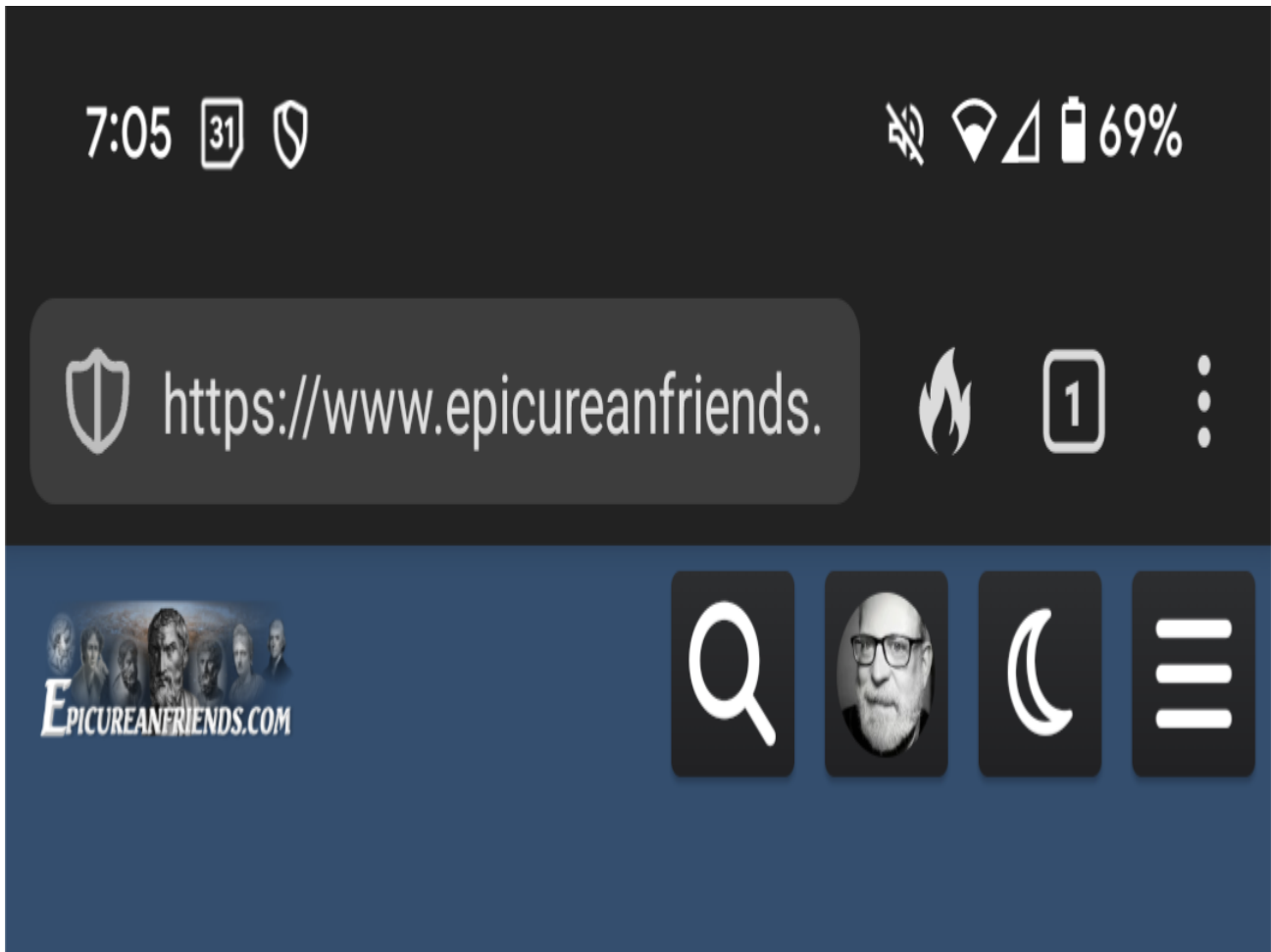
All in all, I like the new look! 👍 😊

Post by "Don" of December 29, 2023 at 7:07 PM

[Quote from Joshua](#)

The forum logo no longer appears at the top of the Home Page on mobile.

I'm seeing the logo. Using an Android (Pixel 6) and a DuckDuckGo browser. See image.



Post by “Kalosyni” of December 29, 2023 at 7:17 PM

Just out of curiosity:

Post by “Joshua” of December 29, 2023 at 10:56 PM

Quote

I'm seeing the logo. Using an Android (Pixel 6) and a DuckDuckGo browser. See image.

Cassius was fast with the fixes! The favicon is back up as well.

Post by “Joshua” of December 29, 2023 at 10:58 PM

As for the poll, I use cell phone at work or elsewhere, and laptop at home. Probably the cell slightly more frequently.

Post by “Godfrey” of December 30, 2023 at 12:24 AM

Re the poll, I use all three. I've had text inputting issues on my phone in the past; it'll be interesting to see if they disappear with this update. I never tried to figure out if they were caused by the phone or the software.

Post by “TauPhi” of December 30, 2023 at 12:47 AM

The site looks brilliant. Nice update. Couple of bugs I've noticed:

- 'Recent Threads' under 'Recent' drop down menu seems to be broken when not logged in (the formatting is way off). It looks ok when logged in.
 - 'Activate light style' and 'Activate dark style' do exactly the opposite. You may want to switch the descriptions.
-

Post by “Godfrey” of December 30, 2023 at 1:08 AM

When I insert a word into text that I've typed into a post, and use autofill to insert the word, the last letter drops off of the word. It happened in a post a few minutes ago as well as in this one. I'm using an Android tablet. Not sure if it's the tablet or the new software, but it's never happened before with any software on the tablet.

Otherwise, the new layout is quite nice!

Post by “Cassius” of December 30, 2023 at 5:34 AM

Thanks for the comments. Probably there are more bugs still to swat:

Tau Phi -

1 - There is something about the theme switcher I do not understand. I noted the behavior you mentioned and attempted to improve it but now the moon does not appear and the descriptions are still wrong. Will have to dig into that further but for now the sun goes back and forth.

2 - I think the problem on Recent threads when not logged in has been addressed.

Godfrey -

I am noting some issues with text input on a tablet too but I can't figure out how to address them. I will post about this on the software designer's site and see what we can do.

thanks again!

Post by “Pacatus” of December 30, 2023 at 6:38 PM

[Cassius](#)

I just posted a new poem in the Epicurean poetry thread, and it all came out right. I suspect the glitch was just part of the transition to the new format. 😊

Post by “Godfrey” of December 30, 2023 at 8:18 PM

Another thing I'm noticing is that when I click on a link to a post in the Unread Posts list, it takes me to the top of the page that contains the unread post. Prior to the update it would go directly to the post, which is much more convenient when the threads get long. This is on an Android tablet; not sure about other devices.

Post by “Joshua” of December 30, 2023 at 8:39 PM

Yes [Godfrey](#) , that is really irritating! Mobile and Desktop.

Post by “Cassius” of December 30, 2023 at 8:58 PM

[Quote from Godfrey](#)

Another thing I'm noticing is that when I click on a link to a post in the Unread Posts list, it takes me to the top of the page that contains the unread post. Prior to the update it would go directly to the post, which is much more convenient when the threads get long.

I have noticed that too and will definitely investigate!

Post by “Cassius” of December 31, 2023 at 7:00 AM

It seems to me that this problem of the unread link not jumping to the last post is intermittent, rather than happening every time. Anyone have it happening every time?

Post by “Pacatus” of December 31, 2023 at 12:55 PM

Re the poll: I use a laptop, never a notebook and seldom a cellphone (just for a quick look, never to participate).

Post by “Kalosyni” of December 31, 2023 at 2:43 PM

Regarding polls...it's a learning experience still for me...I should have included an option for multiple ways of accessing the forum (also I wanted to find out if my hunch was true, that most people use cellphones).

The forum appearance and experience is different when using cellphone compared to tablet or laptop. I think it is much better now for cellphone since the upgrade, because the various tool icons are more visible and user friendly.

Depending on the type of device used, perhaps we still need to compare and contrast between multiple device types to determine if something is missing or could be improved.

Post by “Kalosyni” of January 1, 2024 at 9:19 AM

[Cassius](#) I'd like to request that we add back in "Posts" on each person's profile page, which appeared before but is now missing (I used this a lot to navigate to something I had posted within the last few days/week).